



# HELPDESK

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## ***Fitting instructions for electric steering columns***

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**Our parts may only be installed by professionals.**

Connect the diagnostic device to the vehicle and check for any error codes. Save or write down the error codes. Make sure that the cause of the breakdown does not stem from the cabling or fuses before replacing the steering column. **Check the condition of the battery and the correct functioning of the alternator.** Voltage drops can lead to a malfunctioning steering column and even total failure. Clear the error codes and disconnect the battery.

### **1. Removal:**

Observe the general requirements for tidiness and cleanliness in the workshop.

1. Disconnect the plugs from the steering column.
2. Remove the steering column.
3. **Compare the old and new part before starting the installation. Make sure that the parts match each other completely. If there is any uncertainty, please contact our helpdesk.**

**Do not return the old part until the repair has been completed! This will allow you, if necessary, to recover the software from the dismantled part.**

### **2. Installation:**

1. Install the steering column in accordance with the manufacturer's instructions. Pay attention to the torque of all the bolts/screws! **Make sure not to turn the steering column before it is fully installed!**
2. Mount the plugs on the steering column and reconnect the battery.
3. Check the wheel alignment and correct if necessary.
4. Clear the remaining error codes after setting the necessary basic adaptations. **Under no circumstances try to overwrite the software! Our helpdesk can assist you in calibrating the steering column if you have any questions. The warranty will become void if we find that the software has been changed without our permission.**
5. Perform an extended test run and then check with the diagnostic device that no more error codes have been recorded.

### **3. Old unit returns:**

The deposit will only be refunded if the identical part is returned in its original packaging. Every item must be returned to us in a complete and undamaged condition.

Credit notes will not be issued for items with the following defects:

1. External damage to the steering column.
2. Damaged mounting points and/or holes.
3. Damaged connectors.
4. Visibly damaged or oxidised components.
5. Incomplete/disassembled parts.
6. Blocked rotating section.

